



Form PTO-1449 (modified)
List of Patents and Publications
For Applicant's Information
Disclosure Statement
(Use several sheets if necessary)

ATTY. DKT. NO. 5053-31101

SERIAL NO. 09/699,021

APPLICANT: Doughty, et al.

GROUP: 3671

FILING DATE: October 27, 2000

U.S. PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT

FOREIGN PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO
(M)	E1	0 280 773	09/1988	EP			
	E2	0 465 018	01/1992	EP			
(M)	E3	0 926 608	06/1999	EP			

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

(M)	F1	"@ Fault A Commitment to Consistency," Computer Sciences Corporation, Copyright 2000, pp. 1-2.
	F2	Merlin, Jr., William F., "Collision Course With the Colossus Program: How to Deal With It," The Merlin Law Group May 2000, Tampa, FL, pp. 1-17.
	F3	Merlin, Jr., William F., "Colossus: What We Know Today," The Merlin Law Group, August 2000, Tampa, FL, pp. 1-
	F4	Merlin, Jr., William F., "Overcoming Allstate's Trade Secrets and Work-Product Objections," The Merlin Law Group March 2000, Tampa, FL, pp. 1-31.
	F5	Mead, Jay, "Technical Communication," August 1998, V. 45, N. 3, pp. 353-380.
	F6	Borland, Russel, "Running Microsoft Outlook 97," Microsoft Press, 1997.
	F7	Juhl, Randy P., "The OTC Revolution;" Drugtopics.com; March 3, 1997, pp. 1-9.
	F8	Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market; PR Newswire dated November 5, 1997.
(M)	F9	Scopus and Entrust: Call Center Sales Helper is Unveiled; American Banker, November 10, 1997, Vol. 162, Issue 217

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GROUP 3600

EXAMINER:

J. BEACH

DATE CONSIDERED:

1/22/04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

Information Disclosure Statement--PTO 1449 (modified)